



Privacy statement

Last updated: Sept 2025

Your privacy is very important to Defion Security (hereafter 'we' or 'us'). We therefore comply with the privacy legislation General Data Protection Regulation (GDPR). This means that your data is safe with us and that we always use them properly.

In this privacy statement, we explain everything we do with information we learn about you at Defion Security. If you have any questions, or if want to know what information about you we keep track of, please contact Defion Security.

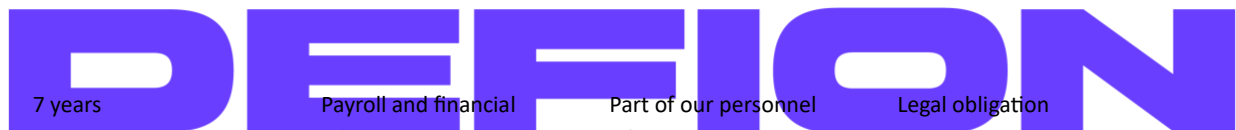
Purposes of data processing

Defion Security collects personal data when you register for a course, contact us using the contact form, apply for a job or download a white paper. We use your telephone number, e-mail address and name and address details for this purpose. We process your personal data for the purposes of entering into and implementing contracts for services and training in relation to software quality in the functional, performance and security sphere and managing the resulting relationships, including implementing act.

In order to process the data which are entered in the forms, we use Salesforce, our CRM system. Data that are requested through forms on our website are required for the above reasons. If you do not provide this personal data, we will be unable to contact you or, in the case of a newsletter subscription, inform you about our services and activities.

If you complete a contact, training, application or newsletter registration form on the website, complete a white paper or demo request form or send us an e-mail, the data you submit to us are kept as long as is required by the nature of the form or the content of your e-mail in order to fully answer and deal with it. We will not store your data any longer than necessary and we adhere to the legal requirements regarding privacy data storage.

Maximum retention period	Data description	Purpose	Basis
3 months	Candidate details: name, address, date of birth, CV, email address, telephone number, nationality, obtained diplomas, references	Verify whether a person has a suitable background for a role at Defion Security or its customers	Legitimate interest
1 year	Full name, email address, telephone number and company name	Register for a training, register for a job interview, sign up for a newsletter, to contact us	Provide our services
60 days	Analytics and conversions	To improve our customer journey, improve our webpages. Data is processed after visitor approval	Improve our service
4 years	Reports, test results, customer dossier.	This is part of our security services and for future work for our customers	Provide our services



7 years	Payroll and financial administration	Part of our personnel administration	Legal obligation
10 years	Customer/supplier details including contact history	For the execution of the agreement and for future sales and marketing activities	Performing service, legal obligation
14 days	Camera footage at the entrance to the office at Zoetermeer, Signaalrood 25	Physical security	Legitimate interest

Provision of personal data to other companies or institutions

Under no circumstances will we give your personal data to other companies or institutions, except if we are required to do so by law (for example, if police demand that we provide personal data because they suspect a crime).

Our website includes social media buttons. The administrators of these services use them to collect your personal data. See also our cookie policy.

Security

Security of personal data is very important to us. In order to protect your privacy, we take the following measures:

Access to personal data is protected with a username and password and two-factor authentication

After receipt, the data are stored in a separate, secure system

We take physical measures such as locks and safes to prevent access to the systems in which personal data are stored

We use secure connections (Transport Layer Security or TLS) which protect all information sent between you and our site when you enter personal data

We run security checks on suppliers of software solutions as part of the selection procedure

We have implemented a comprehensive package of technical measures for the security of our workstations and servers

Statistics

We keep statistics about the use of our website. We use these statistics to improve our website in order, for example, to only show you relevant information. For this purpose, we use Google Analytics; see below.

Cookies

Our website uses cookies. Cookies are small files in which we can store information so you don't have to enter it repeatedly. But we can also use them to see when you visit us again. When you first visit our website, we display a message explaining the use of cookies. We will ask you to agree to the use of these cookies. You can disable cookies in your browser settings, but some things on our website will no longer work properly if you do.

We have made agreements about the use of cookies with other companies that place cookies. However, we do not have full control over what they do with the cookies. So please read their privacy statements. You can read more about our cookie policy here.



Pardot

We use Pardot (pardot.com), a marketing automation platform provided by Salesforce, to support our marketing and communication activities. Pardot helps us manage contact forms, newsletters, event invitations and other communications. Through Pardot we can also gain insight into how our website and email campaigns are used, so that we can improve our services and provide relevant information.

Pardot places cookies and tracking technologies on our website to measure usage and engagement. This enables us to see, for example, which pages are visited, which emails are opened and which links are clicked. We use this information to tailor our content to your interests and to ensure that we provide the most relevant information possible.

All personal data collected through Pardot are processed and stored in compliance with GDPR requirements. Pardot stores data on secure servers within the European Economic Area (EEA) or, where applicable, under agreements that ensure an adequate level of protection, such as Standard Contractual Clauses (SCCs).

You can unsubscribe from our newsletters or object to further processing of your data at any time by using the unsubscribe link included in our emails or by contacting us directly.

Google Analytics

We use Google Analytics to track how visitors use our website and to analyse how effective our Google Ads advertisements on Google search result pages are. This information is used for statistical analysis of visiting and clicking behaviour on our website and also to optimise the operation of the website. We have concluded a data processor agreement with Google. It strictly limits what they are permitted to track. We also have set up Google Analytics to be privacy-friendly, so that IP addresses are anony...

Google reCAPTCHA

This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

Changes to this privacy statement

When our website changes, we naturally also have to amend the privacy statement. So always check the date above and check back regularly to see if there are new versions. We will do our best to also announce changes separately.

Inspecting, amending and deleting your data

If you have any questions or you want to know which of your personal data we hold, you can always contact us. Please see the contact details below.



You have the following rights:

- to ask us to explain which personal data we have and what we do with them
- to inspect the precise personal data we hold
- to have errors corrected
- to have personal data deleted
- to withdraw consent
- to object to a particular use

Please make sure you always clearly indicate who you are, so that we know for sure that we are not amending or deleting the data for the wrong person.

Contact details

Defion Security
Signaalrood 25
2718SH Zoetermeer

privacy@defion.security

Submitting a complaint

If you feel we are not helping you properly, you have the right to submit a complaint to the regulator, officially known as the Data Protection Authority.

Contact details:
Data Protection Authority
Postbus 93374
2509 AJ THE HAGUE

Complaints and questions can also be reported to Defion Security by sending an email to info@defion.security or privacy@defion.security.